

P.O. 1: Transcript: CODED with Coaching Notes

Interviewer: Mr. Morrison PO1.
 Coder: RJG
 Behavior: None Identified.

Codes
 GI – Giving Info
 Qo– Question, Open
 Qc– Question, Closed
 Rs – Reflection, Simple
 Rc – Reflection, Complex
 MIA– MI adherent: e.g., Affirm;
 asking permission;
 emphasize control; support
 MIN – MI Non-adherent: e.g.,
 advice, direct, confront
 RQc – Spoiled Reflection
 Nc -- No Code

Color Codes

Green – Change Talk
Turquoise – Evoking Change Talk or
 Responding to Change
 Talk (i.e., EARS)
Lavender – Sustain Talk, (incl.
 evoking or responding to
 sustain talk)

| No. | Code | Transcript: [Coaching notes in brackets: Blue]; [Regular type: Coding Notes] |
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| 1 | No code | PO:1: Come on in Joe. Why don't you have a seat. [greeting] |
| 2 | | Mr. Christin: Mr. Morrison, how you doing? |
| 3 | Qo | Po. 1: Alright, [facilitate-no code] how you doing? |
| 4 | | Mr. C: Alright, alright. |
| 5 | Qo | P.O. 1: How was your weekend? |
| 6 | | MR. C: Busy, working a lot of overtime, uh... |
| 7 | MIA/Qc | P.O. 1: That's good, staying busy? |
| 8 | | MR. C: Yes, squeezing some community service. I want to get that done. |
| 9 | Rc | P.O. 1: So you have a lot of overtime--making a lot of money. [added content] |
| 10 | | MR. C: Yeah, it comes in, it goes out. Like, I don't know where it goes. I comes, I get it, it looks good, I'm in there at 6 in the morning... |
| 11 | No code | P.O. 1: (Interrupts) (Unintelligible) |
| 12 | | MR. C: Yeah, bills, it just goes and I'm not saving anything. But I am paying restitution. |
| 13 | GI | PO: OK, death and taxes. |
| 14 | | MR. C: Death and taxes. You know what, my father said the world wasn't made for a working man. And he wasn't kiddin'. I don't have a silver spoon in my mouth. Except the one I put... |
| 15 | Rs | P.O. 1: (interrupting) You have a plastic one...[decision rule: toss-up MIN or OARS—code OARS] |
| 16 | | MR. C: Yeah, I put it there myself. I need the overtime. |
| 17 | Rs | P.O. 1: So, you get a lot of overtime... |
| 18 | | MR. C: Lot of overtime. |
| 19 | MIN/Qo | P.O. 1: Good, stay busy, uh...[direct] What else is going on? [Qo] |
| 20 | | MR. C: Nothin'. Community service, I did some this weekend. |
| 21 | Qc | P.O. 1: What do you have left now? |

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| 22 | | MR. C: 62 hours. |
| 23 | Rs | P.O. 1: 62 to go...about 6 months... |
| 24 | | MR. C: Yeah, I got it mapped out, if nothing goes wrong, I should be able to get it all done. |
| 25 | MIN/GI/ Qc | P.O. 1: So, make sure nothing goes wrong, [direct] you want to get through your probation. So, you got to get your 62 hours done,[GI] alright? [Qc] |
| 26 | | (45 second interruption by secretary) |
| 27 | Qc | P.O. 1: We were talking about your community service? |
| 28 | | MR. C: Yep. |
| 29 | Rs | P.O. 1: So you got it mapped out how you are going to get that done. [decision rule] |
| 30 | | MR. C: Knock wood. |
| 31 | MIN | P.O. 1: <i>You</i> make sure it gets done. [direct] |
| 32 | | MR. C: Yeah |
| 33 | Qo | P.O. 1: What else is going on? |
| 34 | | MR. C: That's really it, not spending a lot of time with my family, which I would like to do. [potential target] Well, last night there was an incident. |
| 35 | Qo | P.O. 1: What do you mean by an incident? |
| 36 | | MR. C: Well, the police had to come to the house. |
| 37 | Qo? | P.O. 1: What happened? |
| 38 | | MR. C: My wife didn't pay the bill on time, we got a late fee, a lousy \$10, uh, I lost my temper because , because you know...[potential change talk on potential target behavior] |
| 39 | Qc | P.O. 1: (interrupts) Get arrested? Did you get arrested? |
| 40 | | MR. C: Didn't get arrested. No. |
| 41 | MIA | P.O. 1: Alright, that's good. [Coaching Note: Gave credit for affirm: MI would recommend stating the behavior you are affirming as on 53.] |
| 42 | | Mr. C: No, didn't get arrested, uh... |
| 43 | Qc | P.O. 1: (interrupts) Gotta go to court? |
| 44 | | MR. C: Nope, nothing. |
| 45 | Rs | P.O. 1: So, nothing happened. |
| 46 | | MR. C: No, they just—by then they had already—it was calmed down—she had calmed down, we said a lot of things, you know, we shouldn't have said , they just said if they had to come back out, they would write us up. Potential change talk on a potential target behavior |
| 47 | Rs | P.O. 1: And, they didn't have to come back out. |
| 48 | | MR. C: No. they didn't have to come back out,... |
| 49 | Qc | P.O. 1: (interrupts) So, you have nothing in court? |
| 50 | | MR. C: No, nothing in court, nothing... |

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| 51 | Qc | P.O. 1: (interrupts) No warrants coming from this? |
| 52 | | MR. C: Absolutely nothing, I swear to God. |
| 53 | MIA | P.O. 1: Alright, so, good, you didn't get arrested. [affirm] |
| 54 | | MR. C: No. |
| 55 | Qc | P.O. 1: You know what happens if you get arrested? [decision rule] |
| 56 | | MR. C: I know, I know, I... |
| 57 | GI | P.O. 1: (Interrupts) We talked about it before, [GI] I think when you started probation, if you get arrested, no matter how you're doing on your CSR, my hands are tied. [decision rule] |
| 58 | | MR. C: I told my wife... |
| 59 | GI | P.O. 1: (Interrupts) It's up to you at that point. [decision rule] |
| 60 | | MR. C: Like I said I don't want to get arrested, I'll go to jail.... |
| 61 | MIN/GI | P.O. 1: (Interrupts—talking over) It's not up to your wife, alright, she's not going to jail, alright, it's up to you at this point. [confront] So, you know what you got to do, [GI] don't get arrested.[direct] |
| 62 | | MR. C: I know, I just lost my temper, I don't know why...[potential change talk on a potential target behavior] |
| 63 | MIN | P.O. 1: [Coaching Note: MI recommends E-A-R-S here] (Interrupts—talking over) Don't, don't let it happen again, alright? [direct] |
| 64 | | MR. C: OK |
| 65 | Qo | P.O. 1: What about the restitution? |
| 66 | | MR. C: Restitution's coming along, I got one more payment to make and I should be able to make it this week or next week. |
| 67 | GI/Rs | P.O. 1: Alright, last time you had two,[GI] so you made a payment...[Rs] |
| 68 | | MR. C: Made a payment, one more... |
| 69 | Qc | P.O. 1: (Interrupts) Do you have a receipt for the payment? |
| 70 | | MR. C: You know, I do, and I left it at home in my rush to get here this morning. |
| 71 | MIN/GI | P.O. 1: How many times have you brought me receipts, [confront] you know what you got to do. [GI] |
| 72 | | MR. C: I know, I was tired, I'm working late. |
| 73 | MIN/GI | P.O. 1: Well, have an extra cup of coffee, OK, next time, [confront] and then bring the receipts, so...I really need that receipt for my case notes, so, you got to get me a copy of that.[GI] |
| 74 | | MR. C: You want the original, or is a copy OK? [mild resistance] |
| 75 | MIN/GI | P.O. 1: Just bring it in here, [direct] I'll make a copy of it, OK, I gotta get that. [GI] |
| 76 | | MR. C: You want me to come by tomorrow or during the week? [mild resistance] |
| 77 | MIN/GI | P.O. 1: Oh, God, [confront] bring it next time I see you, [direct] alright? Bring it in. [direct] You keep the original, cause once you leave, [direct] because, if anything happens at the end of your probation, you might have to provide proof of payment, [GI] alright? |
| 78 | | MR. C: OK, yep. |
| 79 | Qo | P.O. 1: What else is going on? |

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| 80 | | MR. C: That's really about it. Just, like I said, not spending a lot of time with my family, uh...[potential change talk on a potential target behavior] |
| 81 | Rs | P.O. 1: [Coaching Note: MI recommends E-A-R-S here] (interrupts) You're still living there. |
| 82 | | MR. C: Still living there, It's just not as, you know, with all of the overtime, just last night, I wish I didn't lose my temper. [potential change talk on a potential target behavior] |
| 83 | Qc | P.O. 1: [Coaching Note: MI recommends E-A-R-S here] What about--do you see the victim at all? |
| 84 | | MR. C: No. Well, I do... |
| 85 | GI | P.O. 1: (interrupts) He lives there...in the building. |
| 86 | | MR. C: He lives there, but, with all of the overtime, if he's on the stairs, I go to the elevator, if he's goes to the elevator, I go to the stairs...I don't want nothing to do with him. |
| 87 | Rs | P.O. 1: (Interrupts) Alright, so you're avoiding him [talking over]. |
| 88 | | MR. C: Absolutely. |
| 89 | Qo | P.O. 1: Good. So if you run into him at the Stop and Shop...? [Qo] |
| 90 | | MR. C: I walk out. |
| 91 | Nc | P.O. 1: Good, alright [Coaching Note: see 41 and 53] |
| 92 | | MR. C: I mean it was stupid, I shouldn't have... [potential change talk on a potential target] |
| 93 | MIN | P.O. 1: [Coaching Note: MI recommends E-A-R-S here] (interrupts) Well, you can't have any problems with him now, what's done is done, but staying busy, staying home, staying busy, avoiding him, don't get arrested, you'll be OK. |
| 94 | | MR. C: It's one of those things, I lost my temper, and I was wrong, when I look back on it, [potential change talk on a potential target] but he shouldn't have been parking in my spot. |
| 95 | GI/Qc | P.O. 1: [Coaching Note: MI recommends E-A-R-S here] (But, you know now, [GI] right? [decision rule] |
| 96 | | MR. C: I know now. |
| 97 | MIN | P.O. 1: You're not going to do something crazy again...[confront] |
| 98 | | MR. C: Nope. |
| 99 | No code | P.O. 1: (Interrupting) Alright, alright, OK. (Huge sigh) How is a month from today? |
| 100 | | MR. C: Fine with me. |
| 101 | No code | P.O. 1: Why don't we go—so that would be the 7 th . Same time? |
| 102 | | MR. C: OK |
| 103 | GI | P.O. 1: Alright. And you're going to bring me the receipt. I'm going to give you a little note right here, so you don't forget this time. [decision rule] |
| 104 | | MR. C: OK, yeah, I don't want to go back to prison because I didn't pay \$75. |
| 105 | MIA | P.O. 1: OK, I don't want you to go back to prison, alright? |
| 106 | | MR. C: Thank you very much. |
| 107 | GI/ no code | P.O. 1: OK, I'll see you in a month with the receipts.[GI] Stay out of trouble. [no code—possibly a friendly way of saying 'goodbye'] |

**MITI Coding for NIC Demo Tape:
Role-Play: P.O. 2 and Mr. Christen CODED**

Interviewer: Tom H. . Codes

Coder: RJG .

Behavior: Anger mgmt.

GI – Giving Info
Qo– Question, Open
Qc– Question, Closed
Rs – Reflection, Simple
Rc – Reflection, Complex

MIA– MI adherent: e.g., Affirm;
asking permission;
emphasize control; support
MIN – MI Non-adherent: e.g.,
advice, direct, confront
RQc – Spoiled Reflection
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Color Codes

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Turquoise – Evoking Change Talk or
Responding to Change
Talk (i.e., EARS)
Lavender – Sustain Talk, (incl.
evoking or responding to
sustain talk)

| Your Code | Trnr Code | Speaker | Transcript [Coaching notes are in blue] [Coding notes in regular typeface] |
|-----------|------------|---------|--|
| 1 | Nc/ Qo | P.O.: | Well, let me explain what I want to do today—just like always just want to touch bases and see what’s happening with your probation, then we can talk about what goes on next. So, what developments have there been that might effect your probation? |
| 2 | | Mr. C: | Well, I made another restitution payment, so I got one left. [change talk re: COPs] |
| 3 | MIA | P.O.: | Good for you, [MIA] you're really making progress then. [Rs-decision rule—some added meaning, not enough for complex] |
| 4 | | Mr. C: | It’s important, I really want to keep on top of this. I don’t want to go back to jail. [change talk re: conditions of probation] |
| 5 | Rs | P.O.: | It’s really important to you to comply with the conditions of your probation. |
| 6 | | Mr. C: | Absolutely. I don’t want to get blown over \$75. [change talk re: COPs] |
| 7 | Rs | P.O.: | Kind of an insignificant thing to have to go to jail for. . |
| 8 | | Mr. C: | Yeah. |
| 9 | Qc | P.O.: | OK, and what else is--do you have the receipt. |
| 10 | | Mr. C: | No, I didn’t bring the receipt with me. I do have it though. |
| 11 | Nc | P.O.: | Alright, why don’t you bring it in the next time I meet with you. [Decision rule: didn’t code direct: tone of voice and “why”] |
| 12 | | Mr. C: | OK |
| 13 | Qo | P.O.: | What else is going on? |
| 14 | | Mr. C: | Community service. I have 5 hours left. Did some this weekend, kind of hard with work, but I’m able to get it done and... |
| 15 | MIA/ Rs | P.O.: | Good, you’re almost done with it then. |
| 16 | | Mr. C: | And, I’m glad. I want to get this over and done with. |
| 17 | MIA | P.O.: | It’s important to you to comply with all of the conditions of your probation. |
| 18 | | Mr. C: | Absolutely. I don’t want to get into any more trouble. |
| 19 | MIA/ Qo | P.O.: | Good for you. And what else is going on? (Secretary interrupts) |
| 20 | | Mr. C: | Well, something happened last night—I don’t know if it’s that important. But, my wife and I got into an argument—she made a late payment on the TV, got charged with a late fee— what I got arrested for, I lost my temper and kicked the TV set. |
| 21 | Rs | P.O.: | So, it’s almost like the same thing happened all over again. |
| 22 | | Mr. C: | Yeah, the police came but by then everything was calmed down, she was calmed down...I realized how stupid it was—she realized, but we said a lot of things, you know, that we regret. |
| 23 | Rs | P.O.: | So, the police ended up showing up |
| 24 | | Mr. C: | Yes, they showed up. By the time they got there, like I said, it was all over and calmed down, so that |

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| | | | was it. |
| 25 | Rs | P.O.: | It kinda' was over pretty quickly. |
| 26 | | Mr. C: | Yeah, just like [snaps fingers] like, you know. |
| 27 | Qo | P.O.: | How did it come about that the police showed up? |
| 28 | | Mr. C: | Like I said, my daughter got scared and she called the cops. And, I've never seen her that frightened before and I didn't like it. Yeah, again, I just lost my mind. |
| 29 | Rc | P.O.: | She was scared of you at the point. |
| 30 | | Mr. C: | Yeah, I didn't like the look on her face at all. As soon as I do it and I have time to think, then it is too late to undo. |
| 31 | Nc | P.O.: | Yeah. |
| 32 | | Mr. C: | She got really scared—my wife and my daughter are the two most important things in life. |
| 33 | Rc | P.O.: | So, almost without thinking about it, you almost lost some pretty important things to you |
| 34 | | Mr. C: | Yeah, it was A to Z, just like when I broke the windshield, it was A to Z. |
| 35 | Rc | P.O.: | Yeah, same thing, like something seemingly insignificant, then boy the consequences seem to be real big. [added meaning] |
| 36 | | Mr. C: | The consequences are that I go back to jail, and I, you know, stupid... |
| 37 | No code | P.O.: | That's pretty... |
| 38 | | Mr. C: | ...especially, over a lousy ten dollars. |
| 39 | Rs | P.O.: | Going to jail over ten dollars. |
| 40 | | Mr. C: | That could have easily happened last night. |
| 41 | Qo | P.O.: | What were some of the other downsides of what happened last night? |
| 42 | | Mr. C: | I didn't like the look on my daughter's face—I don't want my daughter and my wife to be afraid of me. |
| 43 | Rs | P.O.: | Yeah, not a good feeling. |
| 44 | | Mr. C: | As a matter of fact it made me sick to my stomach to see my daughter look at me like that. |
| 45 | Nc | P.O.: | Yeah. |
| 46 | | Mr. C: | I wish I can undo it—I wish I could just stop myself. |
| 47 | Nc | P.O.: | Kind of wish it never happened at all...(client interrupts) |
| 48 | | Mr. C: | Yeah, yeah. |
| 49 | Rs | P.O.: | (45 continued)...and, at the same time, it did happen. [Creating Discrepancy] [Decision rule: not MIN because judged average person would not be defensive] |
| 50 | | Mr. C: | Yes, I just have no control over it. |
| 51 | Rs | P.O.: | You can't control what happens when you get angry. [Good: responding to sustain talk with simple reflection] |
| 52 | | Mr. C: | No. I just go and then I start—then when I look back and think, 'man, what was I thinking. |
| 53 | Rs | P.O.: | Yeah, after it's all over with, you can't really figure out why it all took place. [Coaching Note: MI might recommend exploring his ambivalence here about his lack of confidence in controlling his behavior when angry] |
| 54 | | Mr. C: | No, I wish I could, but like there when I had my case pending before I got sentenced, I was taking classes and uh, the first three or four classes, I didn't pay attention, but then the last couple, I started paying attention, it was making sense, but then I was done and I got probation and I was like, you know... |
| 55 | Rs | P.O.: | So, you didn't get a lot out of it at that point. |

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| 56 | | Mr. C: No, didn't put a lot in, didn't get a lot out, and just when I was, I was done. |
| 57 | Rc | P.O.: So, let me get this straight, just like that first thing you got arrested for and put on probation, you got angry over something insignificant and it kind of blew out of proportion real fast and you're kind of worried now that this could really cost you, your freedom and maybe even cost you your family in some ways. Where does that leave you? [Summary which includes an [Rc: reflect feeling] [Nice Transition to Phase 2 with Recap of change talk followed by key question. Yet, MI might suggest some additional ECT strategies to increase the change talk. E.g., you have explored some of the not-so-good things about the status quo, possibly some exploration of the good things about change] |
| 58 | | Mr. C: I don't know. I wish there was a way I could fix it and get some help, I don't know where it leaves me. [ambivalence] |
| 59 | Rc | P.O.: So, maybe getting some help with this might have made things turn out differently for you. [Good job of reflecting the change talk and ignoring the sustain talk] |
| 60 | | Mr. C: I'm willing to try it. I want to get done with this probation and things to be different. |
| 61 | Rs | P.O.: To get through this probation successfully, you may need to do things differently than you've done up until now. [Decision rule: not enough added meaning for Rc] |
| 62 | | Mr. C: I'm willing to try. [commitment talk] |
| 63 | Qo | P.O.: So, what are your options, at this point? [Good: queries options after commitment] |
| 64 | | Mr. C: I don't know, I don't—again, I don't have a lot of money and the overtime I'm working is paying my lawyer. I don't have a lot of money. |
| 65 | Rs | P.O.: Money's kind of tight. [coming alongside] |
| 66 | | Mr. C: Yep. I don't know where to go. |
| 67 | Rs | P.O.: So, you really want to go to some kind of counseling at this point, so if you could—you have a few things to work through to actually be able to pull that off. [Good: Shift Focus from obstacle back to the change talk and options] |
| 68 | | Mr. C: Yeah. Yeah, if there's something I can do to fix this, I really want to. |
| 69 | MIA | P.O.: Could I make a suggestion? [asking permission] |
| 70 | | Mr. C: Sure. |
| 71 | GI | P.O.: A lot of jobs have an employees' assistance program and you might have that where you work and it might be something that you could go to that's not going to cost you anything. [Good: you didn't suggest options until you had attempted to evoke options twice] [Coaching Note: MI would suggest developing a menu of options] |
| 72 | | Mr. C: Yeah, that is funny. I got something in my paycheck last month that said something about that. I wasn't paying any attention—just threw it out because I didn't think it had anything to do with me. Yeah, I think I did get something like that. |
| 73 | Rc | P.O.: So, that might be something that you would be able to pursue. [Added meaning—adds—not only an options, but one you can pursue] |
| 74 | | Mr. C: Yeah, they said something about sliding scale and ability to pay, so, yeah. |
| 75 | Qo | P.O.: So, what would you need to do at this point to get that rolling? |
| 76 | | Mr. C: When I go back to work this afternoon, I can go down to Personnel and probably get a copy of it. |
| 77 | Rs | P.O.: So, you might be able to get that going today. |
| 78 | | Mr. C: Yeah, I didn't even think about it but, yeah. [commitment] |
| 79 | Nc/ Qo | P.O.: Well, here's what I would like you to do at this point, I would like to have you come in next Tuesday and you can fill me in on what's happening with the employee assistance program. [Nc: structuring] And, uh, how about in the short-term—what are some things you might be able to do between now and next Tuesday not to have any problems with your anger? |
| 80 | | Mr. C: Well, you know what, maybe I'm working a lot—maybe I need to cut back on that a little bit and do things I enjoy like spending time with my family. 'Cause. Even though I need the money, work isn't |

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| | | | everything and, if I'm just going to come home and just be angry at my wife and angry at my daughter, that doesn't make a whole lot of sense. |
| 81 | | Rc | P.O.: You're going to find some fun things to kind of recharge your batteries a little. [metaphor] |
| 82 | | | Mr. C: Yeah. |
| 83 | | Nc | P.O.: [closes out interview] |

Globals

| | Rating | Measure | Rationale |
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| 84 | 4 | Evocation | Evoked a lot w/o advising, teaching, or directing. Yet could have evoked more on the good things about change, and more about "when I get angry, I just go off—A to Z." |
| 85 | 5 | Collaboration | The alternating blue and green above are the primary rationale for a 5. He could possibly have provided more opportunity for a menu of options and even more change talk, but we thought closer to a 5 than a 4. |
| 85 | 4 | Autonomy | He honored the client's autonomy throughout the interview, yet didn't explicitly discuss autonomy. |
| 87 | 5 | Direction | He 1) got to a target behavior, 2) explored and resolved ambivalence, 3) Recapped change talk and asked a key question, 4) attempted to evoke options, 5) negotiated a long-range and short-range plan, and 6) got commitment to a plan. |
| 88 | 4 | Empathy | He conveyed an understanding of the client's pt. of view throughout with a lot of accurate reflection. He had a pretty good ratio on complex to simple reflections. He had an excellent ratio on reflections to questions. Yet, we thought there was not much <i>affective empathy</i> conveyed in voice tone. |

PO 1 Transcript

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| :51 | PO | Come on Joe. Why don't you have seat? |
| | Joe | Mr. Morrison, how are you doing? |
| | | All right, how are you doing? |
| | | Doing alright, doing alright |
| | | How was your weekend? |
| | Joe | Good, busy, working a lot of overtime |
| | PO | That's good. Staying busy. |
| | Joe | Squeezing in some community service. I want to get that done. |
| | PO | So, doing a lot of overtime, so you're making a lot of money |
| | Joe | You know, yeah, but it comes in, it goes out. I don't know where it goes. It comes, I get it. Looks good. I'm in there at 6am. Bills. I'm not saving anything. But I am paying restitution. |
| | PO | What's that Death and Taxes? |
| | Joe | Death and Taxes. You know what my father said this world isn't made for a working man, and he wasn't kidding. I don't have a silver spoon in my mouth except the one I put there. |
| | PO | You've got a plastic one. |
| | Joe | But I put it there myself |
| | Joe | So I need the overtime. |
| | PO | A lot of overtime. Good. Stay busy. What else? |
| | Joe | Community Services. I did some this weekend. |
| | PO | What do you have left then? |
| | Joe | 62 hours |
| | PO | 62 hours to go. 6 months |
| | Joe | I've got it all mapped out, as long as nothing goes wrong. I should be able to get it all done. |
| | PO | So you make sure that nothing goes wrong. Cause you want to make it through your probation. So you've got to get those 62 hours done. |
| 2:15 | | INTERRUPTION |
| 3:02 | PO | Did we talk about community service? |
| | Joe | Yup |
| | PO | So you've got it all mapped out, you're gonna get that done. |
| | Joe | Knock on wood |
| | PO | You make sure that it gets done. What else is going on? |
| | Joe | That's really about it. I'm not spending a lot of time with my family which I would like to do... ummm... well last night there was an incident. |
| | PO | What do you mean by an incident? |

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| | Joe | Police had to come to the house. |
| | PO | What happened? |
| | Joe | My wife didn't pay a bill on time and got a late fee – a lousy 10 buck- but I lost my temper |
| 3:30 | PO | Did you get arrested? |
| | Joe | I didn't get arrested, no. |
| | PO | Well that's good. |
| | PO | Do you have to go to court? |
| | Joe | No nothing. |
| | PO | So nothing happened. |
| | Joe | By then I had calmed down. We both said of lot of things we shouldn't have said. They just said if they had to come back out they'd have to write us up |
| | PO | And they didn't have to come back out. |
| | Joe | No, they didn't have to come back out. |
| | PO | So, you've got nothing in court |
| | Joe | No, nothing new |
| | PO | No warrants from this |
| | Joe | Absolutely nothing, I swear to God |
| | PO | So good – you didn't get arrested. You what happens if you get arrested. |
| | Joe | I know I know. |
| | PO | We've talked about it before. It doesn't matter how you're doing on the rest of your probation; no matter how you're doing on community service or restitution my hands are tied. |
| | Joe | I told my wife. |
| | PO | It's up to you at that point. It's not up to your wife. She's not going to jail. It's up to you. You what you have to do. Don't get arrested. |
| | Joe | I know. I just lost my temper. I don't know why. |
| | PO | Just don't let it happen again. |
| | PO | What about the restitution? |
| | Joe | Restitution is coming along. I got one more payment to make and I should be able to make either this week or next week. |
| | PO | All right so last time you had two payments left. So you made a payment. |
| | Joe | I made a payment, yup. |
| 4:42 | PO | Do you have a receipt for the payment? |
| | Joe | You know I do. I left it home in my rush to get here this morning. |
| | PO | How many times have your brought me a payment. You know what you have to do. |

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| | Joe | I know. I know. This morning I was tired. I'm working late. |
| | PO | Well have an extra cup of coffee next time and bring me the receipt. I really need it for my case notes. You got to me a copy of that. |
| | Joe | You want to original or is a copy ok. |
| | PO | Just bring it in here and I'll make a copy of it. I got to get that. |
| | Joe | Do you want me to come by tomorrow or during the week? |
| | PO | Bring it next time I see you, ok? |
| | Joe | OK |
| | PO | You keep the original cause once you leave, anything happens at the end of your probation you might have to supply proof of payments. What else? |
| | Joe | That's really about it. Like I said I'm not spending a lot of my time with my family. |
| | PO | You're still living there, aren't you? |
| | Joe | Still living there, is just not as ... with all the overtime, just last night I wish I didn't lose my temper. |
| | PO | What about .. Do you see the victim? |
| | Joe | No, well I do. |
| | PO | He's still living there in the building. |
| | Joe | He lives there, but with all the over time. If he's on the stairs, I take the elevators. He's on the elevators, I take the stairs. I don't want anything to do with him. |
| 5:55 | PO | So you run into him at the Stop and Shop |
| | Joe | I walk out |
| | PO | Good |
| | Joe | I mean it's stupid. I shouldn't have done it. |
| | PO | Well you can't have any problems with him now. What's done is done. But if you're staying busy, staying home, avoiding him. Don't get arrested. You'll be ok. |
| | Joe | Just one of those things. I just lost my temper. I was wrong and I look back it now, but he shouldn't have kept parking in my spot. |
| | PO | But you know now, right? |
| | Joe | I do know now. |
| | PO | You're not going to something crazy again. |
| | Joe | Just trying to keep my head down, just trying to keep straight. |
| | PO | How is a month from today? |
| | Joe | Fine with me |
| | PO | So that's the 7 th . Same time? |
| | Joe | OK |

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| | PO | Alright, and you're gonna bring me the receipt this time. |
| | Joe | I'll bring you the receipt. |
| | PO | I'm gonna make you a little note right here, so you don't forget this next time. |
| | Joe | Yeah, I don't want to go back to prison cause I didn't pay \$75. |
| | PO | I don't want you to go back to prison. Alright. |
| | Joe | Alright. |
| | Joe | Thank you very much. |
| | PO | I'll see you in a month with the receipt. Stay out trouble. |
| | Joe | OK |
| 6:52 | PO | Alright |

Probation Officer 2

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| 6:56 | | Good morning Mr. Christian. How are you? |
| | | Good, doing OK |
| | OQ | How was your weekend? |
| | | Weekend was good. Like every weekend, a lot of work, busy, overtime. |
| | R | So things are kind of busy |
| | | Yeah |
| | OQ | Well let me explain what I want to do today. Just like always, just want to touch base, see what's been happening that affects your probation and then we'll talk about what goes on next. So what developments have there been that might affect your probation? |
| | | Made another restitution payment. So I got one left. |
| | A | OK good for you. You're really making head way with that then. |
| | | It's important. I definitely want to keep on top of this. I don't want to go back to jail. |
| | R | It's really important to you to comply with your probation. |
| | | Absolutely, I don't want to get blown over \$75. |
| | R | Kind of an insignificant thing to have to go to jail for. |
| | | Yeah. |
| | CQ | What else? Do you have the receipt? |
| | | No I didn't bring the receipt with me. |
| | | OK |
| | | I do have it though. |
| | GI | Alright, why don't you bring it in the next time I meet with you. |
| | | OK |
| | OQ | What else is going on? |
| | | Community service – I have 5 hours left. I did some this weekend. It's kind of hard with work, but I'm able to get it done. |
| | R | So good. You're almost done with it then. |
| | | Yeah. I'm glad. I want to get this over and done with. |
| 8:14 | R | It's important to you to satisfy all the conditions of your probation. |
| 8:21 | | Absolutely I don't want to get into any more trouble. |
| | A/QO | Good for you. What else is going on? |
| 8:32 | | INTERRUPTION |
| 8:42 | | Well, something happened last night. I don't know if it is that important. My wife and I got into an argument – she made a late payment on the television and we got charged with a late fee. What I got arrested for, I lost |

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| | | my temper and kicked in the TV set. |
| | R | It's almost like the same thing happened all over again. |
| | | Yeah, police came by, by then I was all calmed down, she was calmed down. I realized how stupid it was and she realized. We said a lot of things we regret. |
| | R | So the police ended up showing up |
| | | Yeah they showed up, but by the time they got there it was all over and calmed down. So that was it. |
| | R | It was kind of over pretty quickly. |
| | | Yeah just like (snaps) |
| | OQ | How did it come about that the police showed up? |
| 9:34 | | My daughter got scared and she called the cops. I'd never seen her that frightened before. I didn't like it. I just ... again... I just lost my mind. |
| | R | So she was scared of you at that point. |
| | | Yeah I didn't like that look on her face at all. Soon as I do it, soon as I have time to think about it, it was already too late to undo. She got really scared. My wife and my daughter the two most important things in my life. |
| | R | So almost without even thinking about it, you almost lost some pretty important things to you. |
| | | Yeah, it was A to Z. Just like when I broke the window. Just A to Z. |
| | R | Same thing, something kind of insignificant and then ... boy the consequences sure seem to be real big. |
| | | Consequences are that I go back to jail and it's stupid – especially over a lousy \$10. |
| | R | Going to jail over \$10. |
| | | Yeah, that easily could have happened last night. |
| | OQ | What are some of the other downsides of what happened last night? |
| | | I didn't like the look on my daughters face. I don't want my daughter and my wife to be afraid of me. |
| | A or R | Yeah, it's not a good feeling. |
| | | Matter a fact it made me sick to my stomach to see my daughter look at me like that. Wish I could undo it; wish I could have just stopped myself. |
| | R | Kind of wish it never happened at all ... and at the same time it did happen |
| | | Just have no control over it |
| | R | You can't control what happens when you get angry like that |
| | | No, I just go and then I look back and think man what was I thinking. |

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| | R | After it's all over with you can't even really figure out why |
| | | I wish I could but, when I had my case pending, before I got sentenced I was taking classes. The first 3 or 4 classes I didn't pay attention, but just the last couple I started to pay attention, it was making some sense but then I was done and I got probation and I was like |
| | R | You really didn't get a whole lot out of it at that point |
| | | I didn't put a whole lot in and didn't get a whole lot out and just when I did I was done. |
| | S | So let me get this straight, you had just ... like that first thing you got arrested for that you're on probation, you got angry over something kind of insignificant and it kind of blew out of proportion real fast and you're kind of worried now that this could really cost you're your freedom and maybe even cost you your family in some ways. Where does that leave you? |
| | | I don't know. I wish there was a way I could fit it or get some help. I don't know where it leaves me. |
| | R | So maybe getting some help with this might have things turn out differently for you. |
| | | Yeah I'm willing to try it. I want to get done with this probation and I want to be different. |
| | R | To get through this probation successfully you may need to do things different than you have up until now. |
| | | I am willing to try. |
| | OQ | So what are you options at this point? |
| | | I don't know. Again, I don't have a lot of money. The overtime I'm working is paying my lawyer, so I don't have a lot of money. |
| | R | Money's kind of tight. |
| | | I don't know where to go. |
| | R | So you really want to go to some kind of counseling at this pint, so you've a few things to work out maybe to be actually able to pull that off. |
| | | Yeah, if there's something I could do to fix this I'd want to. |
| | QC | Can I make a suggestion? |
| | | Sure. |
| | Giving Info | A lot of jobs have an employee assistance program and you might have that where you work and that might be something you can go that's not going to cost you anything. |
| | | Yeah that funny – I got something in my paycheck last month that had something about that and I wasn't paying any attention I just threw it out |

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| | | cause I didn't think it had anything to do with me. Yeah I think I did get something about that |
| | R | So that might be something you'd be able to pursue. |
| | | They said something ... I saw something about sliding scale, ability to pay. |
| | R | So what would you need to do at this point in order to get that rolling? |
| | | I could go ... when I go back to work this afternoon, I can go down to personnel and probably get a copy of it. |
| | R | So you might actually be able to get that going today. |
| | | Yeah, I didn't think about it but yeah. |
| | GI | Here's what I'd like you to do this... I'd like you to come in next Tuesday and you can fill me in on what's happening with the employee assistance program. And how about in the short term, what are some things you might be able to do between now and next Tuesday, kind of not have any problems with your anger. |
| | | Well maybe I'm working a lot, maybe I need to cut back on that a little bit and spend some more time doing things I enjoy like spending time with my family cause even though I need the money, work isn't everything and if I'm going to come home and just be angry at my wife and angry at my daughter that doesn't make a whole lot of sense. |
| | R | You've got to try to find some things to kind of recharge your batteries a little bit. |
| | GI | Alright so take a look at the counseling and I'll see you next Tuesday. Sounds like the other things are going actually very good. Seems like if you can do something about the anger you're really gonna have your best change of getting through this whole thing successfully and the counseling sounds like something that might help. |
| | | I'm willing to try anything |
| | GI | So when you come in next Tuesday will you bring the restitution receipt with you? |
| | | Yup |
| | QO | Anything else going on at this point? |
| | A | I appreciate you coming in and I appreciate you talking to me. |
| | | Thank you very much |
| | | Alright I'll see you next Tuesday |
| | | OK |
| 15:12 | PO | Hang in there |